DECLARATION OF ORIGINALITY

The undersigned below:

Name

: Sumani, SE., MM

Phone Number

: +62818866354

Place, Date of Birth

: Selat Panjang, 30 November 1976

Affiliation

: Atma Jaya Catholic University of Indonesia

Email

: sumani@atmajaya.ac.id

Address

: Jl. Jenderal Sudirman No 51 Jakarta Selatan 12930

I hereby declare that the manuscript entitled "Pembentuk Word of Mouth pada Perusahaan Penerbangan Bertarif Murah di Indonesia" is an original work (not plagiarism), has never been published and is not being sent to another journal for publication.

This statement is made in a conscious state and without any element of coercion from anyone. If later discovered unfair information, then I am willing to be penalized.

Jakarta, 4 November 2019

Signature,

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